

Cabinet Committee on Performance Improvement

Meeting to be held on Thursday, 6 June 2019

Report of the Head of Legal & Democratic Services

Electoral Division affected: (All Divisions);
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Corporate Risk and Opportunity Register Quarter 1 2019/20

(Appendix 'A' refers)

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Executive Summary

This report provides an updated (Quarter 1) Corporate Risk and Opportunity Register for the Cabinet Committee to consider and comment upon.

Recommendation

The Cabinet Committee on Performance Improvement is asked to note the updated Corporate Risk and Opportunity Register as set out at Appendix 'A'.

Background and Advice

Following the corporate approach to reporting on risk and opportunity, Corporate Management Team have completed the annual review of the register. The register has now been updated to reflect changing priorities and is aligned to the Annual Governance Statement. Therefore, the register acts as the action plan and main document to monitor progress on the issues raised in the Annual Governance Statement during 2019/20. The register was presented to the Audit, Risk and Governance Committee on 20th May 2019. An updated Corporate Risk and Opportunity Register is attached at Appendix 'A'.

A summary of the key changes and updates to the register is set out below.

CR1 Reshaping the County Council – 16 (Major/Likely)

This risk replaces the previous risk on delivering the operational plan and focuses on having the right workforce plans, capacity and skills to ensure we are sufficiently innovative/radical to transform services at the required pace in order to achieve the scale of change needed to deliver a balanced budget.

It also covers further embedding a focus on service delivery through a second phase of the service challenge process.

CR 2 Protect and safeguard children – 12 (Major/Possible)

This has been updated in the context of the Getting to Good plan and new multi-agency safeguarding arrangements.

CR 3 Complying with statutory requirements and duties relating to children looked after, children in need and children leaving care - 12 (Major/Possible)

This has been updated in the context of the Getting to Good plan, sufficiency strategy and preparations for the peer review on permanence.

CR4 Increase in demand, including rise in number of contacts and referrals and an increase in Children Looked After numbers - 16 (Major/Likely)

This provides updates on the sufficiency strategy, the permanence action plan and the work being carried out to improve processes and procedures within children's social care.

CR5 Recruit and retain experienced staff across the organisation - 12 (Major/Possible)

This risk replaces the risk that focused on Children's services and is now authority wide. It sets out what has and what is being done corporately to both retain and recruit staff.

CR6 Managing our data well and producing effective management information - 12 (Major/Possible) (Responsibility for this risk transferred to the Director of Strategy & Performance)

Work in this area is on-going. However, the Business Intelligence team have now put in place a process to prioritise requests so that they can support core system testing.

CR7 Implement/maintain core systems that support the organisation, deliver transformational change and deliver efficiencies, cost reductions and produce effective management information that supports management decision making - 12 (Major/Possible) (Responsibility for this risk transferred to the Director of Strategy & Performance)

For this risk there are updates on the support work around service challenge and highways.

CR8 Delivering major projects/schemes on time and within budget - 12 (Major/Possible)

Update on project and programme management for the 2019/20 delivery programme.

CR9 Delivering a statutory service for children and young people with special educational needs and/or disabilities - 12 (Major/Possible)

This risk has been updated in line with the service risk register.

CR10 Supporting disadvantaged families to fulfil their potential (Troubled Families Programme) - 16 (Major/Likely)

Update on current claims trajectory and challenges faced by savings targets to the service.

CR 11 Future provision of ICT services - 12 (Major/Possible)

This is new risk relating to the current ICT contract with BTLIS and the work Society of IT Management are undertaking.

CR12 Intermediate care for older people in a residential setting - 12 (Major/Possible)

Provides an update on the review of intermediate care and next steps.

Opportunities

CO1 Delivering growth and prosperity for the whole of Lancashire - 16 (Major/Likely)

Update on Local Enterprise Partnership activity, European structural funds and pan-Lancashire collaborative working arrangements.

CO2 Apprenticeship Levy and Apprentice % in Public Sector – 15 (Outstanding/Possible)

Includes an update on transactional spend.

CO3 Fair Funding and Business Rate Retention - 12 (Major/Possible)

This is a new opportunity that provides an update on the fair funding review and the business rate retention pilot in Lancashire.

CO4 Working collaboratively with key health partners – 15 (Outstanding/Possible)

This is a new opportunity that sets out what initial work is being undertaken to develop an LCC offer to the health economy.

Consultations

N/A

Implications:

This item has the following implications, as indicated:

Risk management

Good governance enables an authority to pursue its vision effectively as well as underpinning that vision with sound arrangements for control and management of risk. An Authority must ensure that it has a sound system of internal control which

includes effective arrangements for the management of risk. Failure to develop and maintain a Corporate Risk and Opportunity Register means the Council would be negligent in its responsibilities for ensuring accountability and the proper conduct of public business.

List of Background Papers

Paper	Date	Contact/Tel
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None		
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Reason for inclusion in Part II, if appropriate		
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